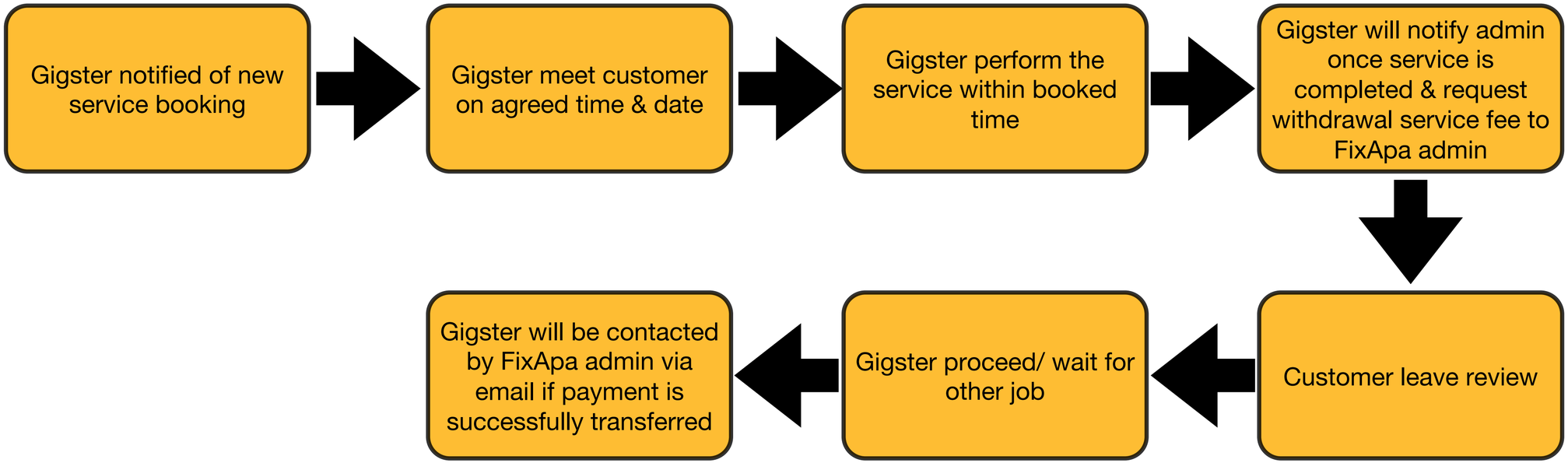
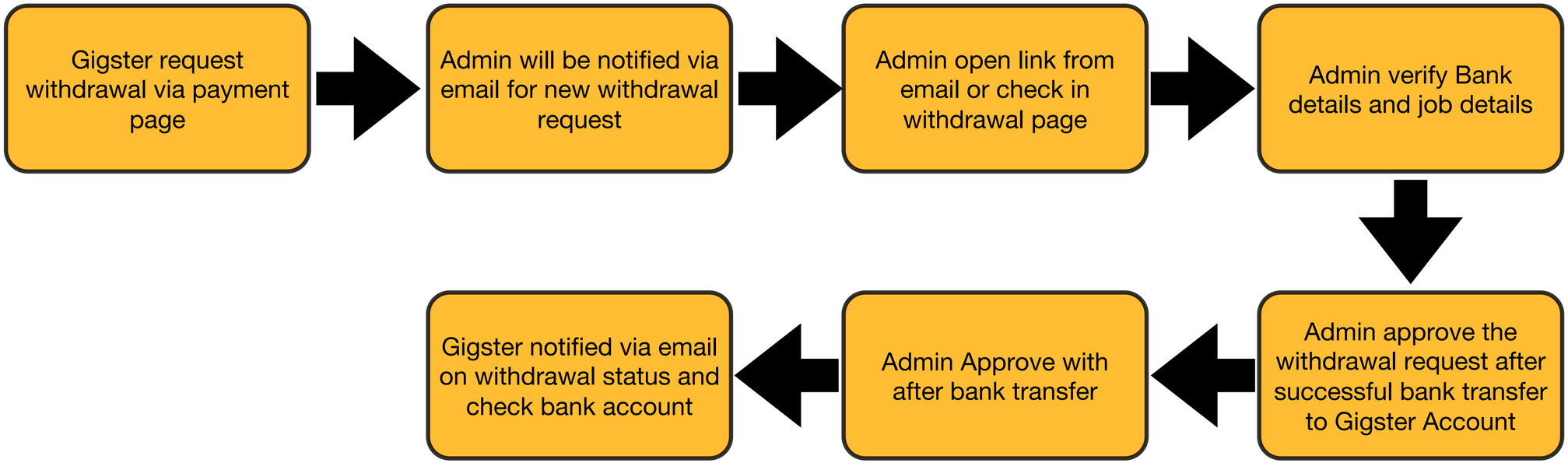
GIGSTER FLOW CHART

OVERALL GIGSTER FLOW

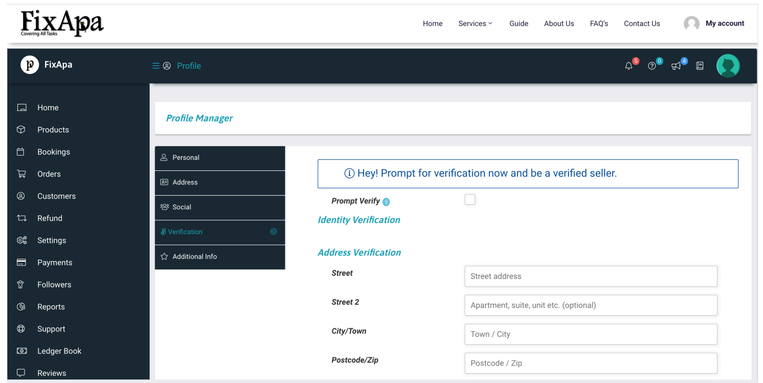


GIGSTER WITHDRAWAL FLOW



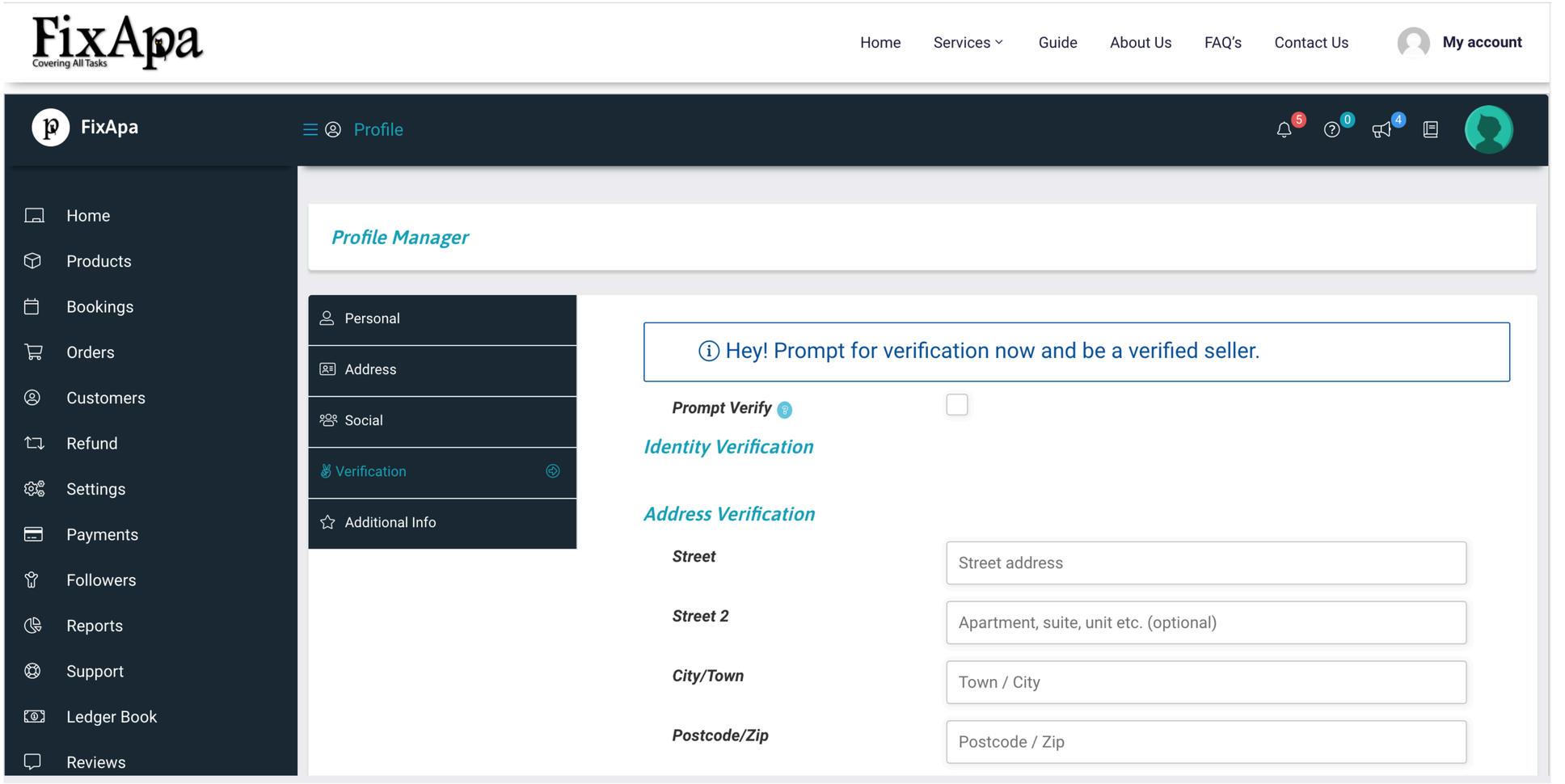
HOW TO SET UP YOUR STORE?

Gigster notified of approval email and visit now → Store Setup Pop-up and click Let's go! → Gigster the Profile Manager Dashboard view → Gigster fill in verification details and Save



Please refer Slide No. 5

HOW TO SET UP YOUR STORE?



Gigster "Profile Manager" Dashboard

HOW TO ADD YOUR SERVICES ?

Gigster go to products to add services and click “Add New”

Fill up type of services at Manage Product and Upload services related photos

Fill up the Booking Options

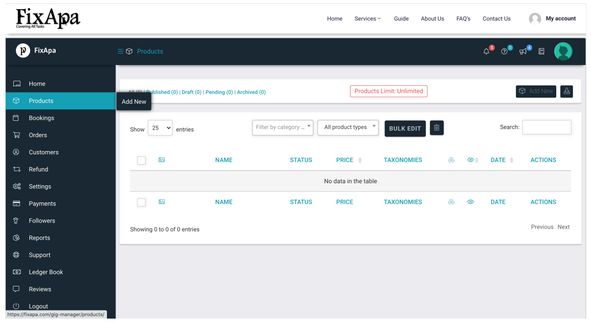
Fill up the Availability based on services provided

Fill up the “RMCost” based on services provided (Insert Base cost, Block Cost & Display Cost)

Fill up the “Location” based on services provided

Click “SUBMIT” to proceed

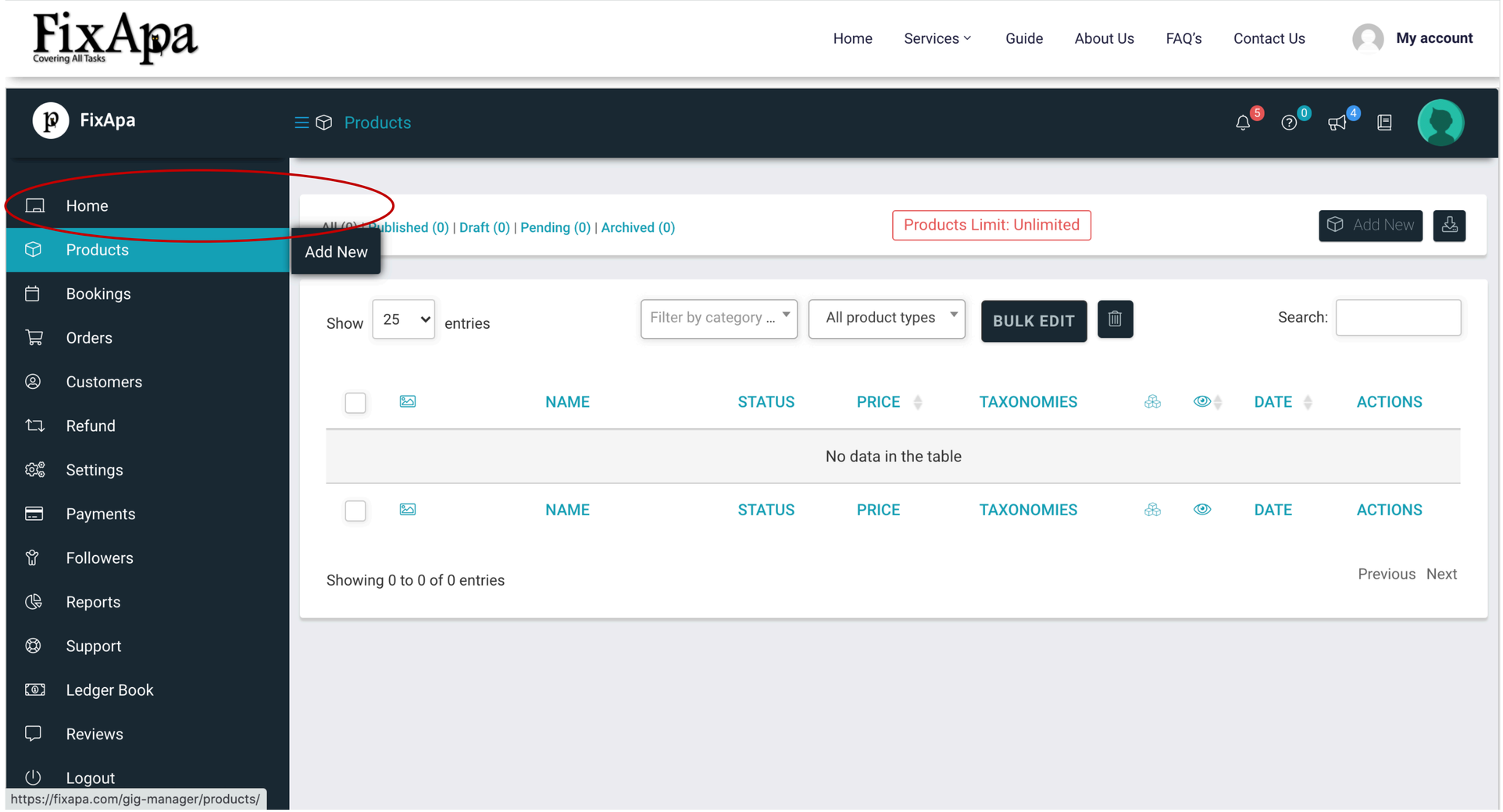
Product/Services Published at FixApa Services Page



Please refer Slide No. 7

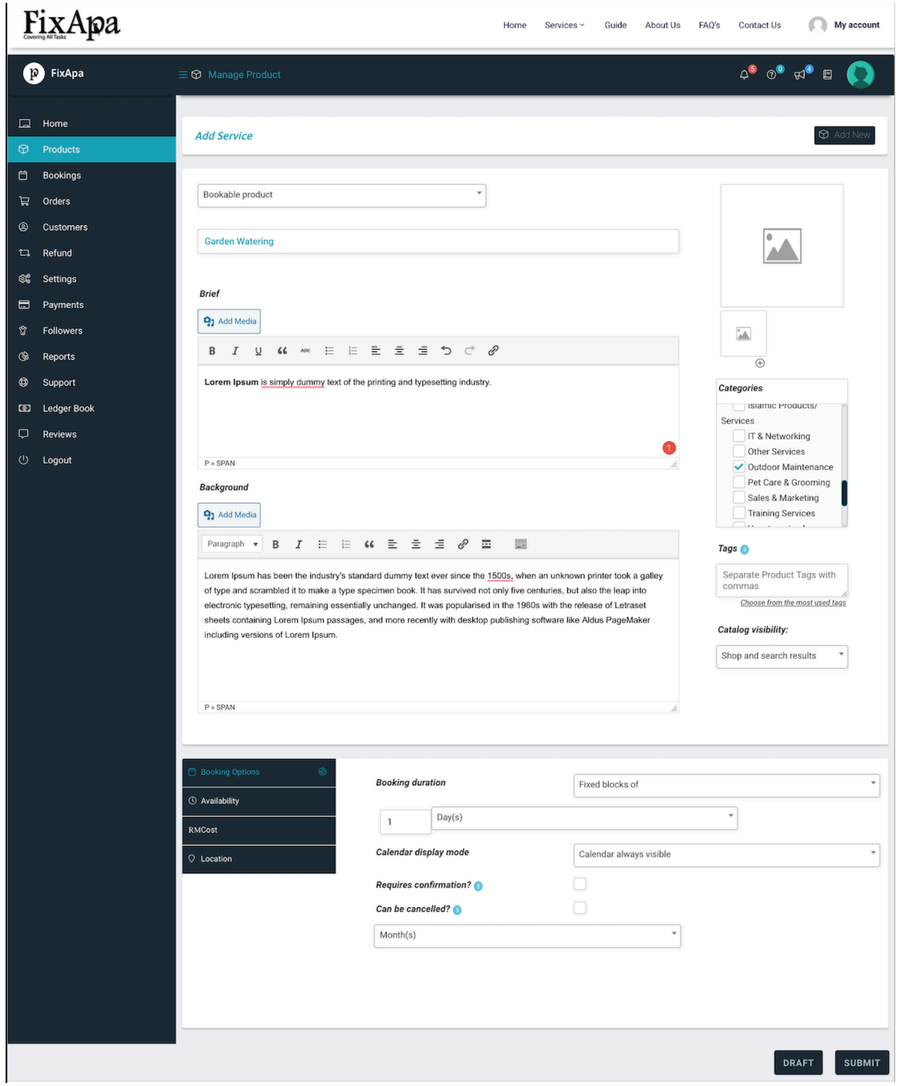
HOW TO ADD YOUR SERVICES ?

STEP 1:

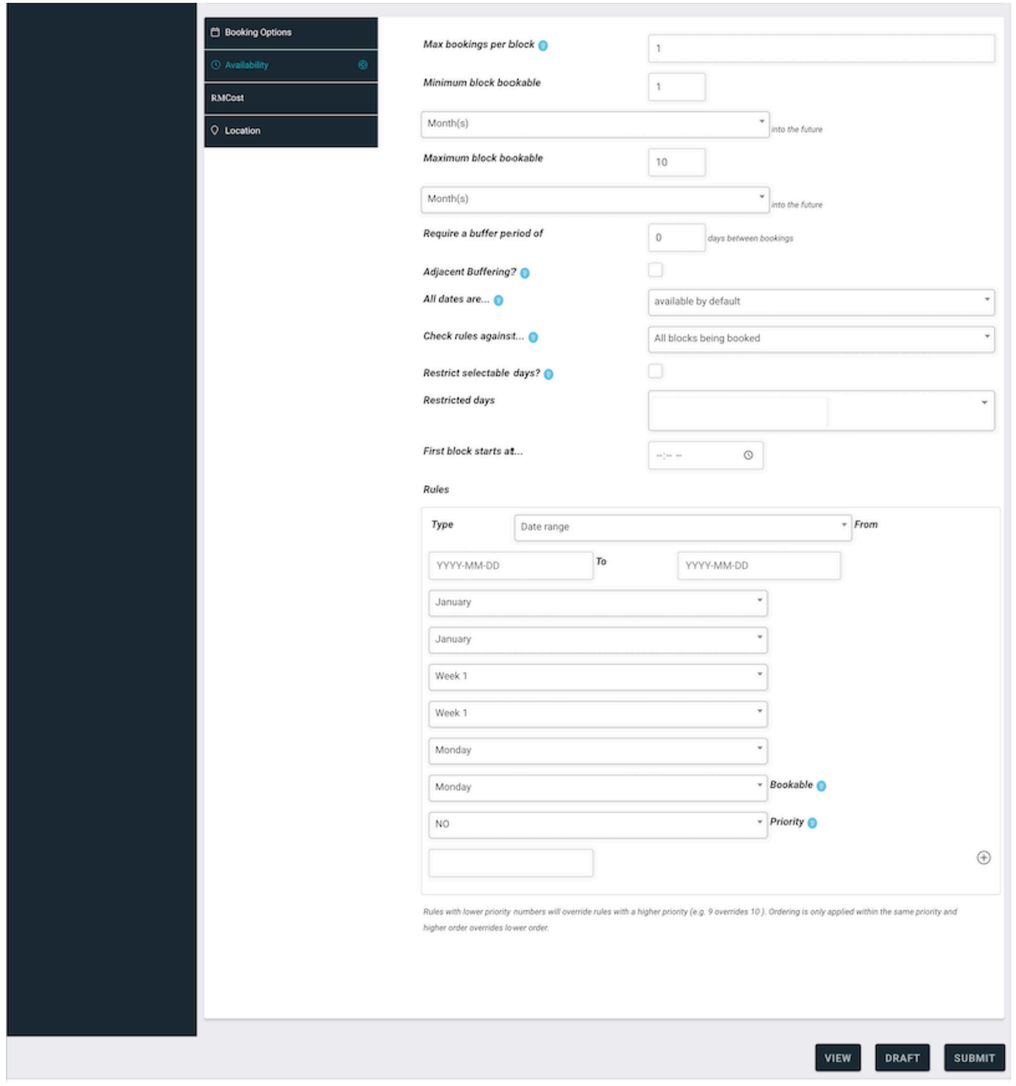


Gigster's view to Add New Services

HOW TO ADD YOUR SERVICES ?

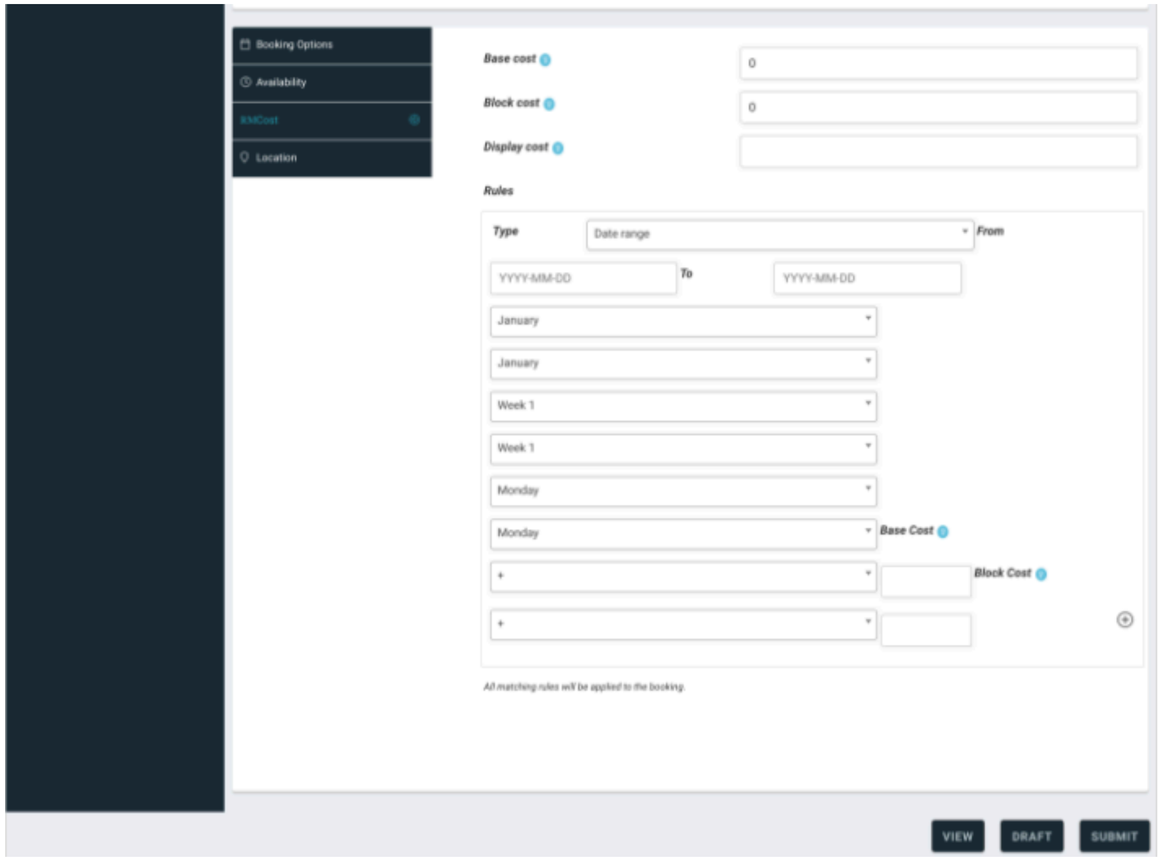


Gigster fill in the details

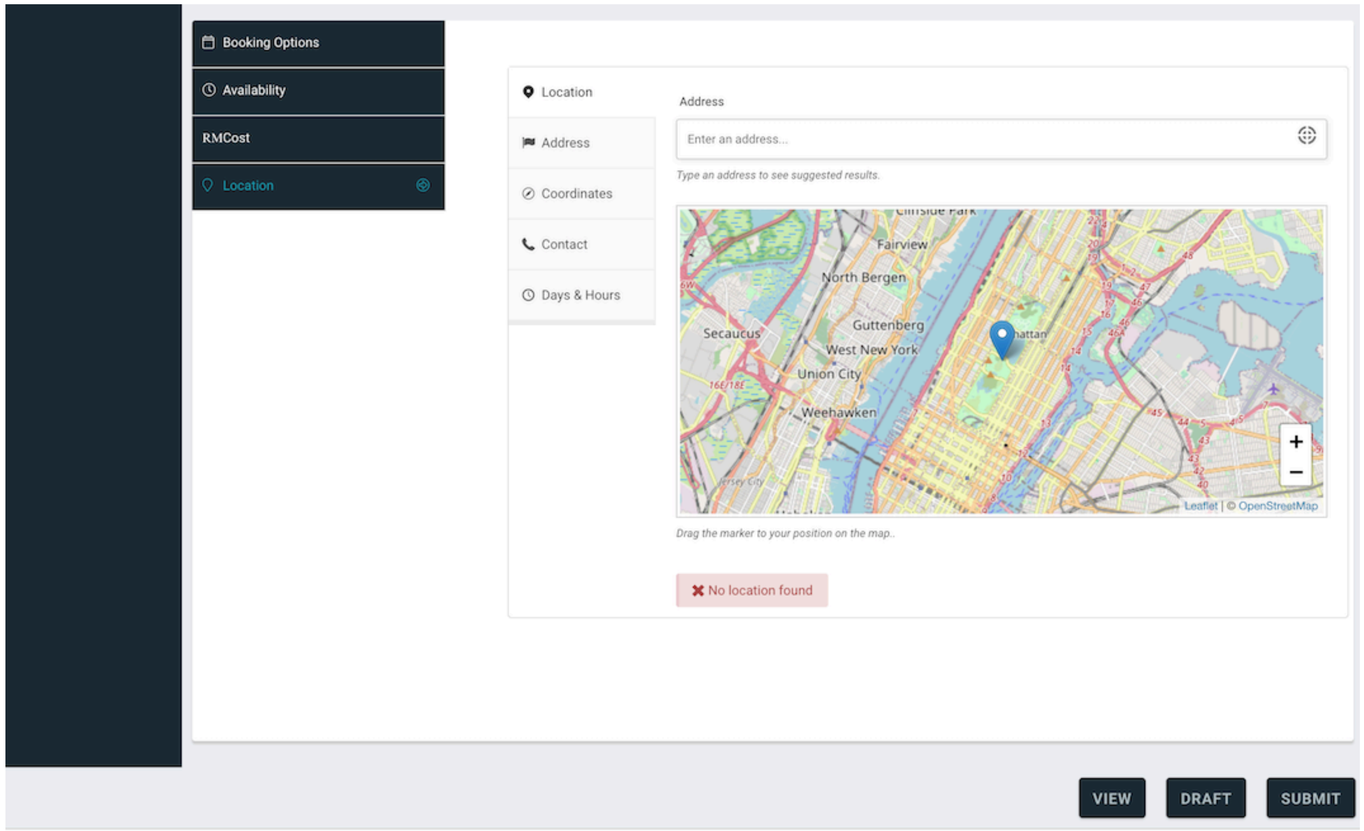


Fill in “Availability” Section

HOW TO ADD YOUR SERVICES ?

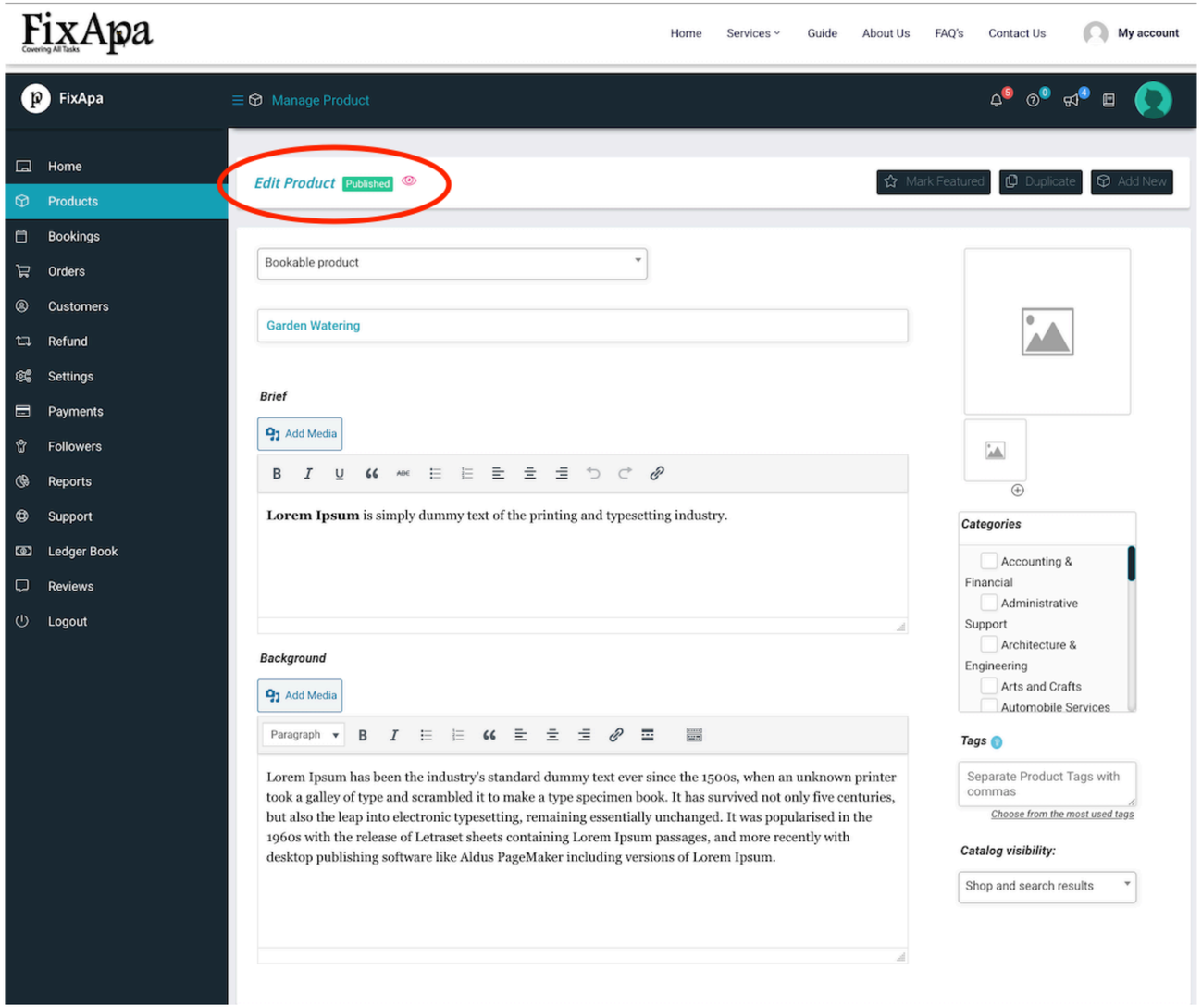


Fill in “RMCost”



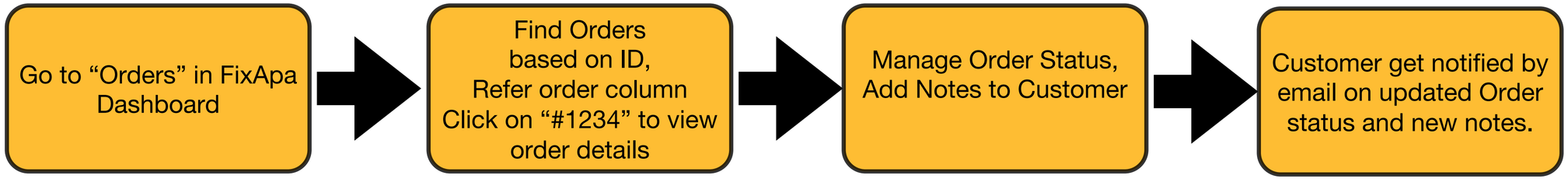
Fill in “Location”

HOW TO ADD YOUR SERVICES ?

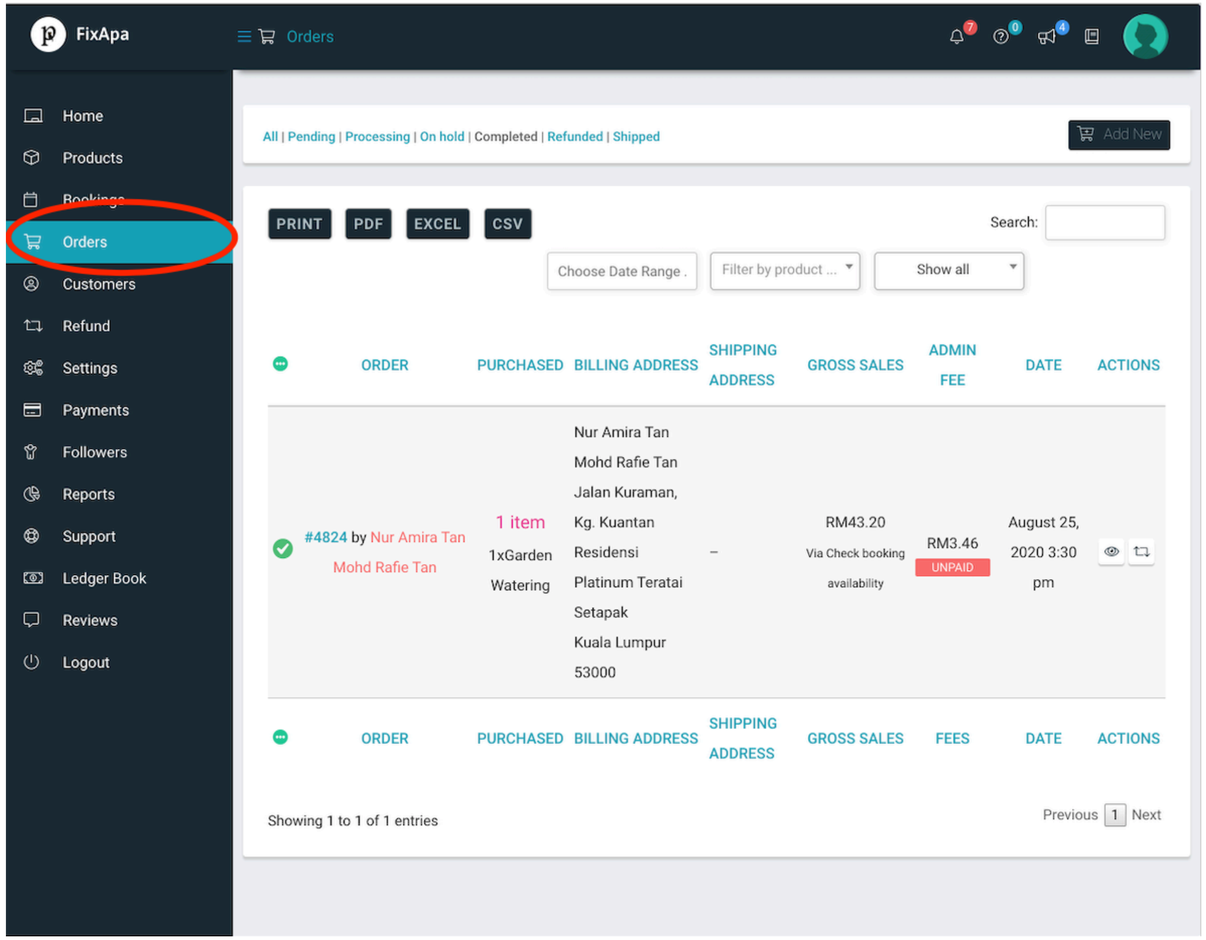


View for "Product/Services" Published

HOW TO MANAGE YOUR ORDERS?



HOW TO MANAGE YOUR ORDERS?



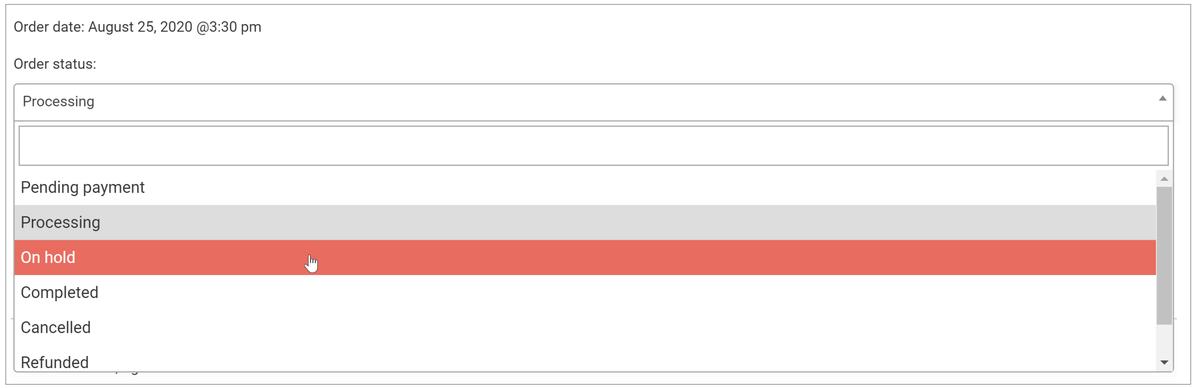
Click Orders from the sidebar

Click Order ID from the Order Column

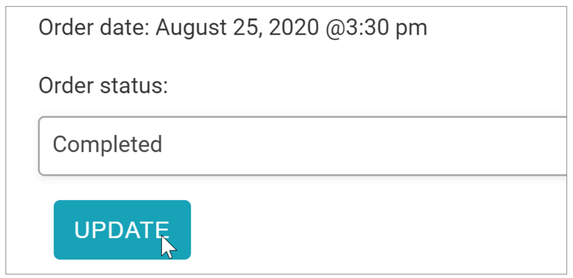
HOW TO MANAGE YOUR ORDERS?

Change Order Status

Click Dropdown



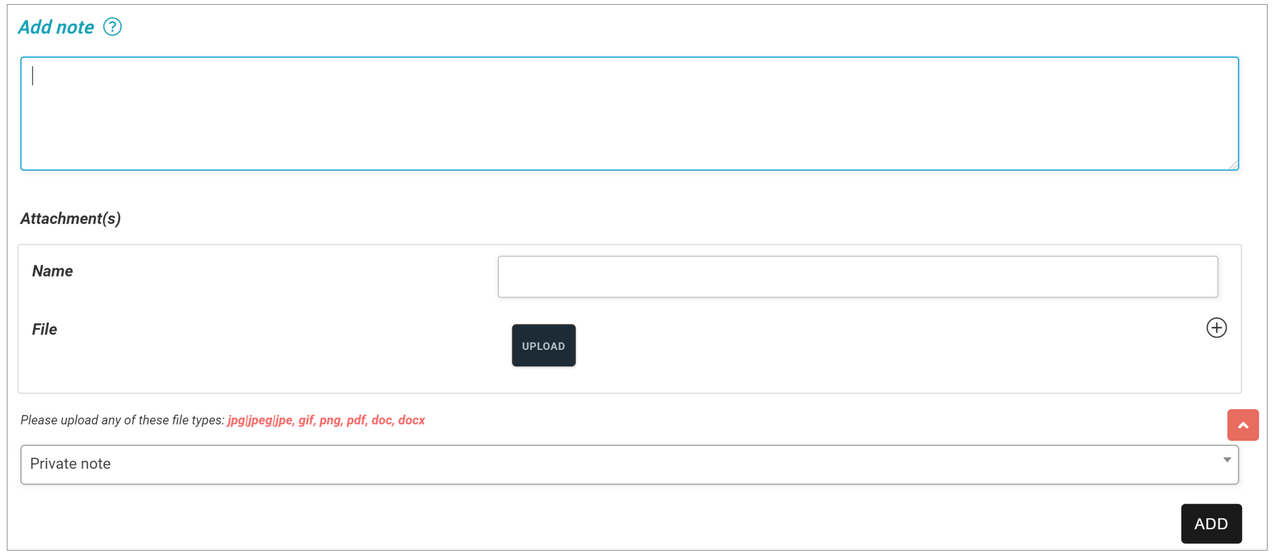
Select Status



Click Update

HOW TO MANAGE YOUR ORDERS?

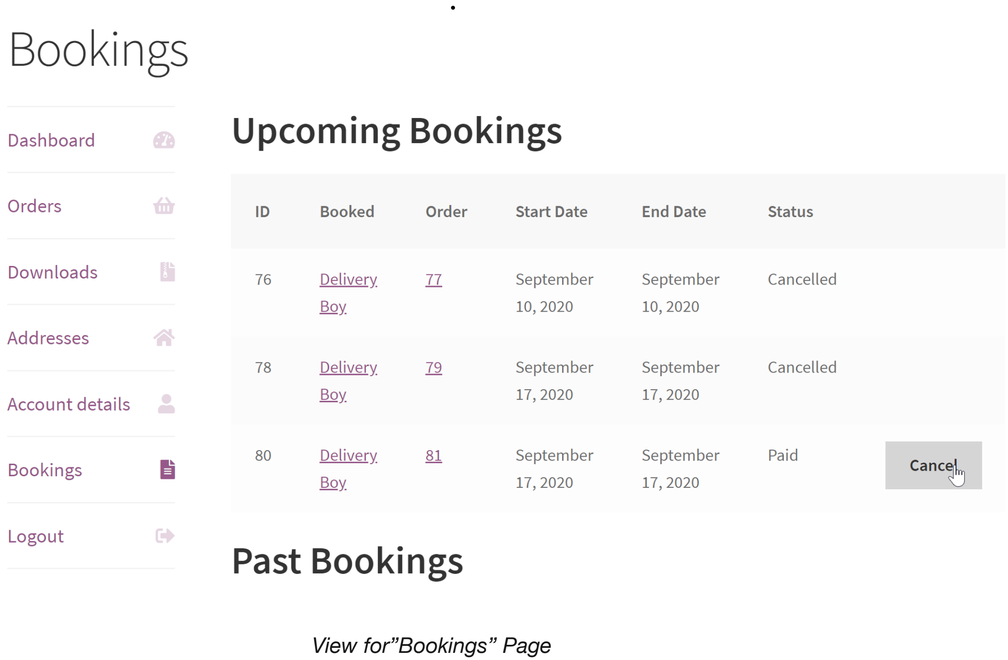
Add Note to Customers



Add required details and click add

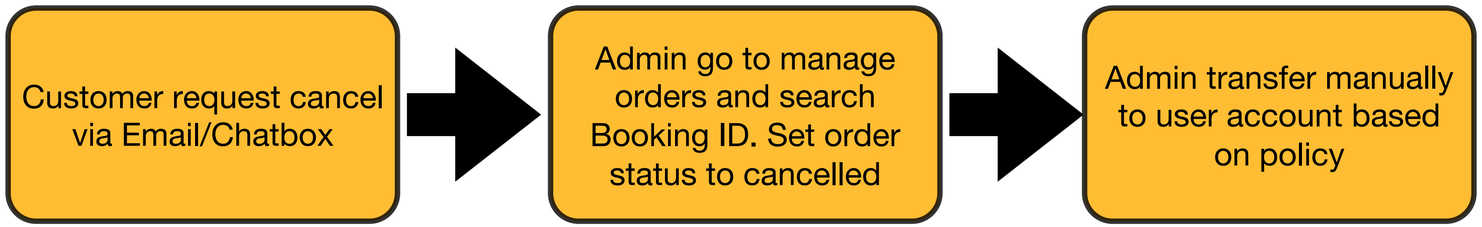
CUSTOMER CANCEL ORDER

Customer request cancel from My Account → Go to Booking Page → Admin will be notified via email for new cancellation → Admin transfer manually to user account based on policy

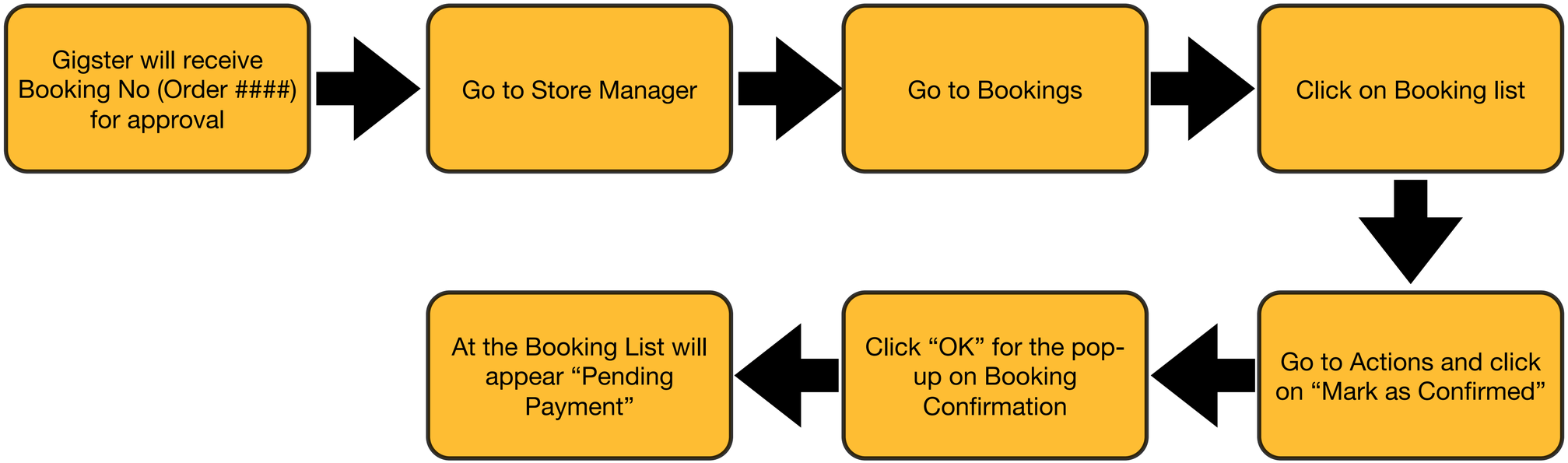


View for"Bookings" Page

CUSTOMER CANCEL ORDER



HOW TO MANAGE BOOKING CONFIRMATION ORDER?



HOW TO MANAGE BOOKING CONFIRMATION ORDER?

[FixApa] A new booking for Garden Watering (Order 4827) is awaiting your approval - August 25, 2020

From FixApa on 2020-08-25 16:08

Details Plain text

Confirm booking

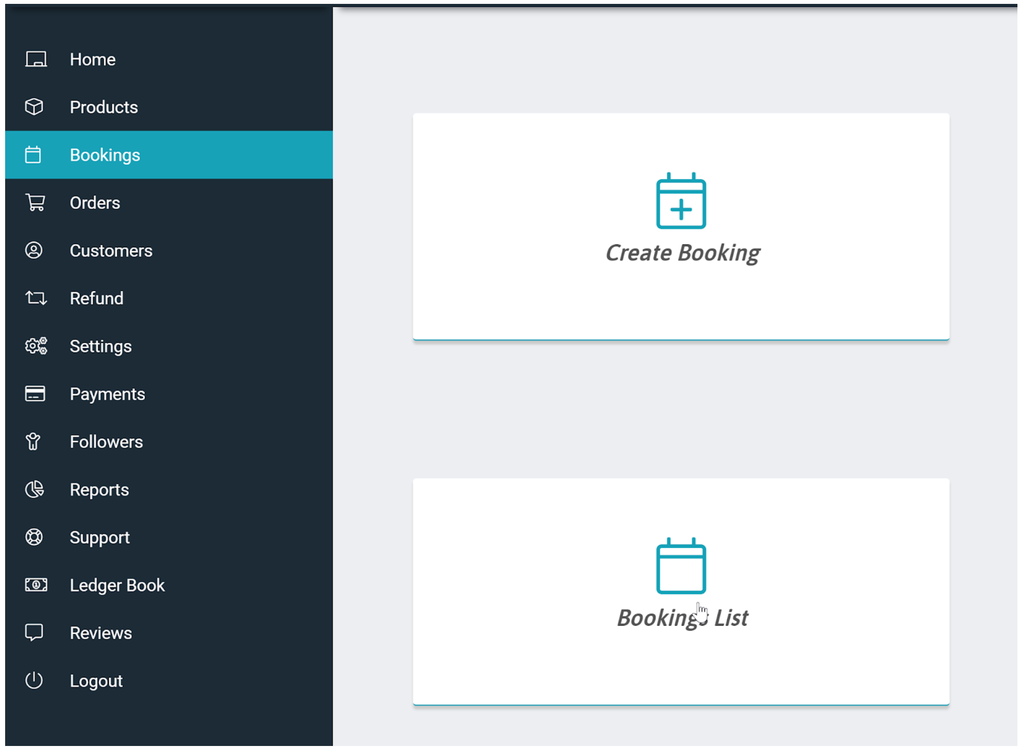
A booking has been made by ahmad fazril and is awaiting your approval. The details of this booking are as follows:

Booked Product	Garden Watering
Booking ID	4826
Booking Start Date	September 30, 2020
Booking End Date	September 30, 2020

This booking is awaiting your approval. Please check it and inform the customer if the date is available or not.

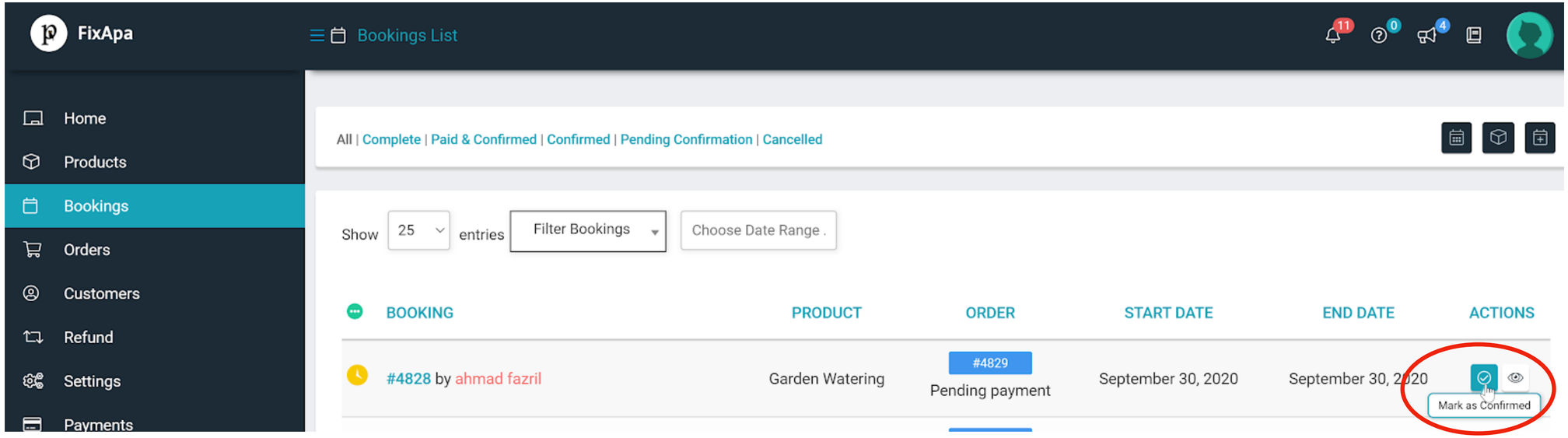
You can view and edit this booking in the dashboard here: https://fixapa.com/wp-

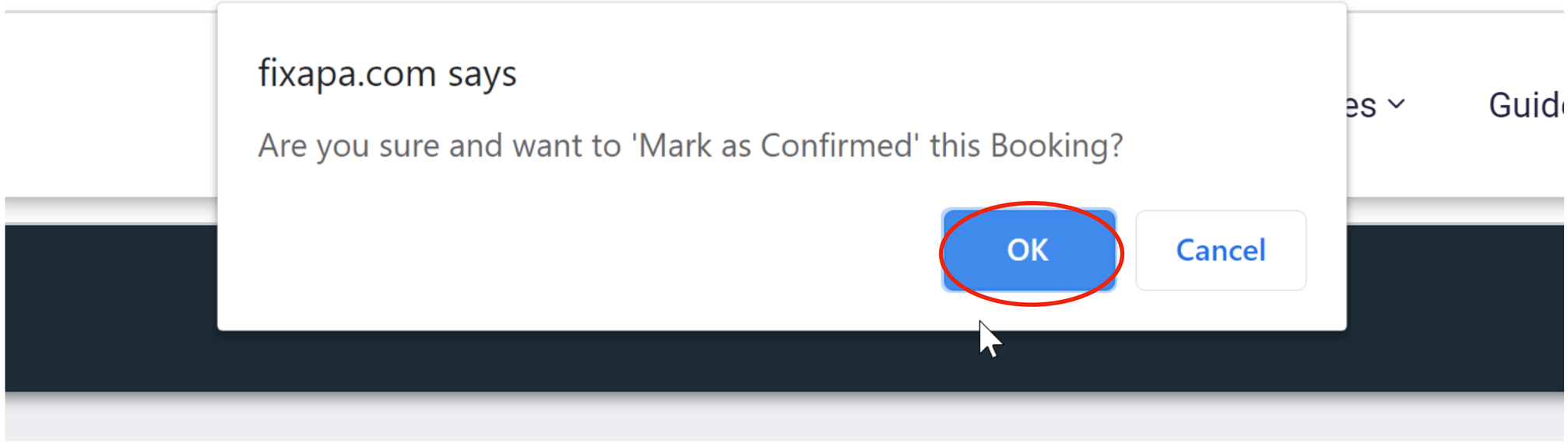
Email for Booking confirmation



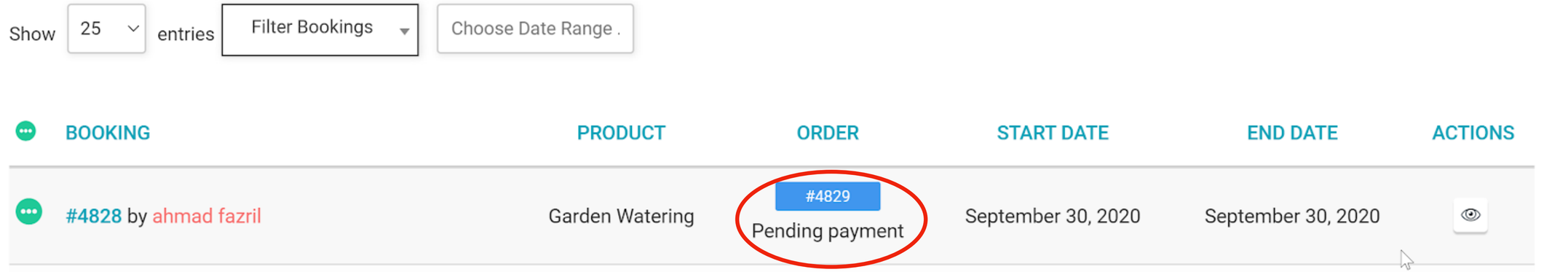
View for “Booking List”

HOW TO MANAGE BOOKING CONFIRMATION ORDER?



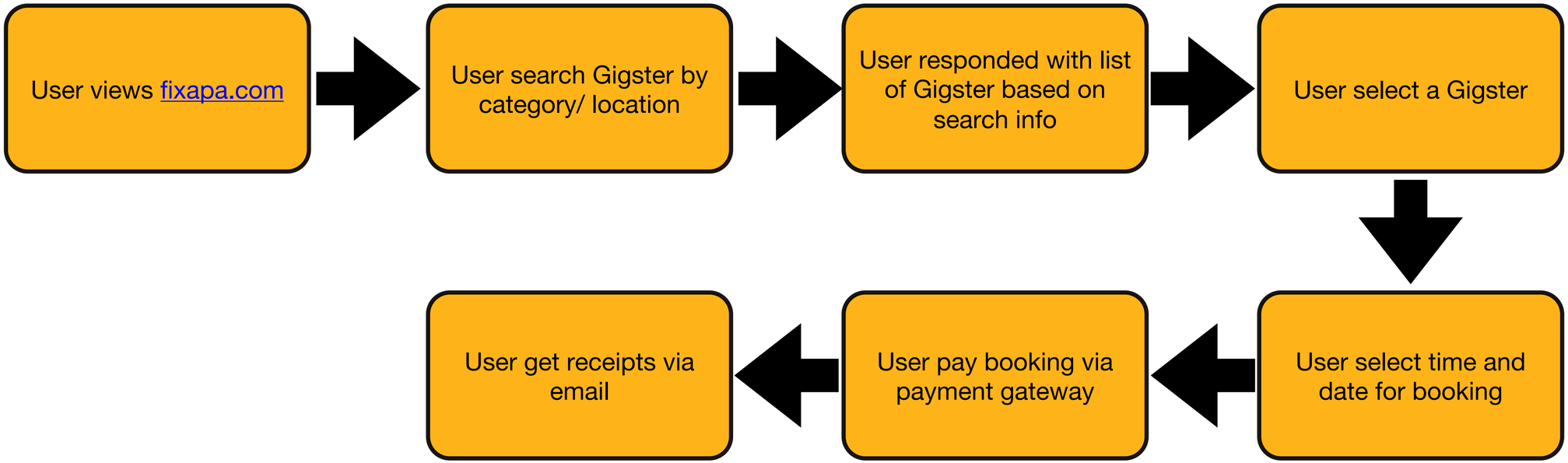


HOW TO MANAGE BOOKING CONFIRMATION ORDER?

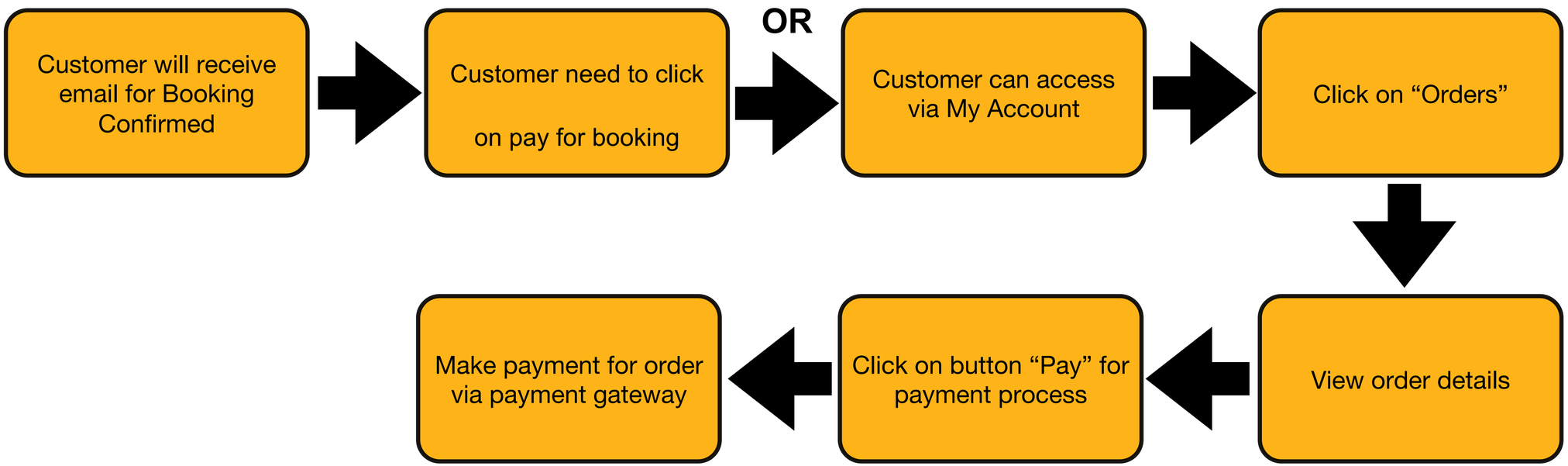


CUSTOMER FLOW CHART

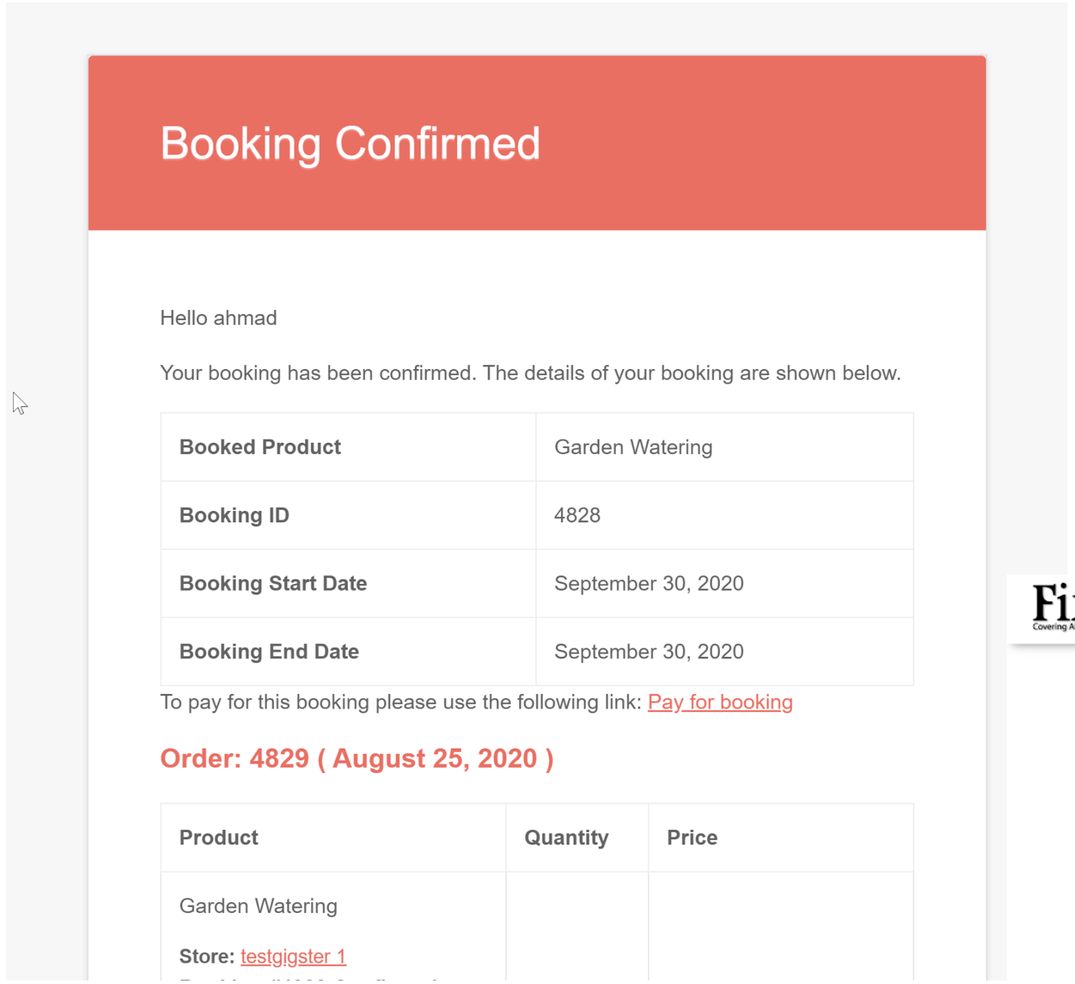
CUSTOMER BOOKING PROCESS FLOW



CUSTOMER BOOKING CONFIRMATION FLOW



CUSTOMER BOOKING CONFIRMATION FLOW



Booking Confirmed

Hello ahmad

Your booking has been confirmed. The details of your booking are shown below.

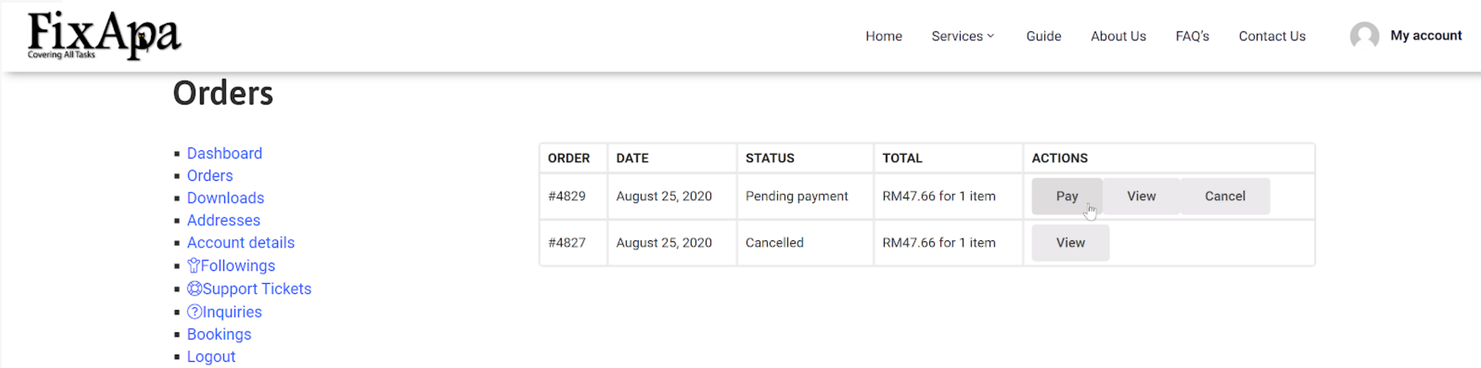
Booked Product	Garden Watering
Booking ID	4828
Booking Start Date	September 30, 2020
Booking End Date	September 30, 2020

To pay for this booking please use the following link: Pay for booking

Order: 4829 (August 25, 2020)

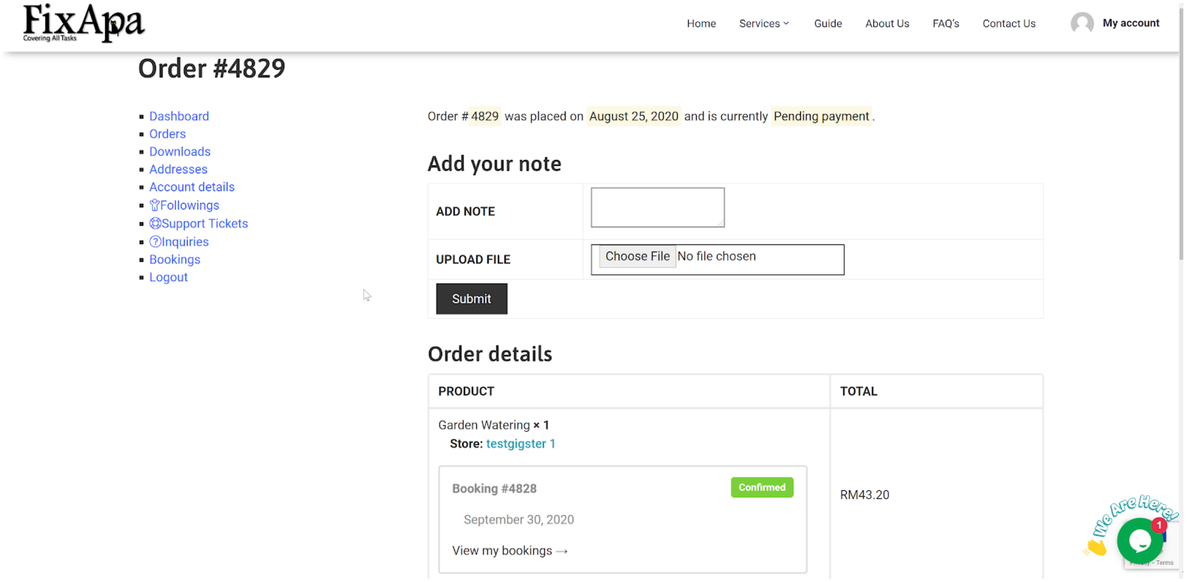
Product	Quantity	Price
Garden Watering **Store:** testgigster 1		

Email for Booking Confirmed

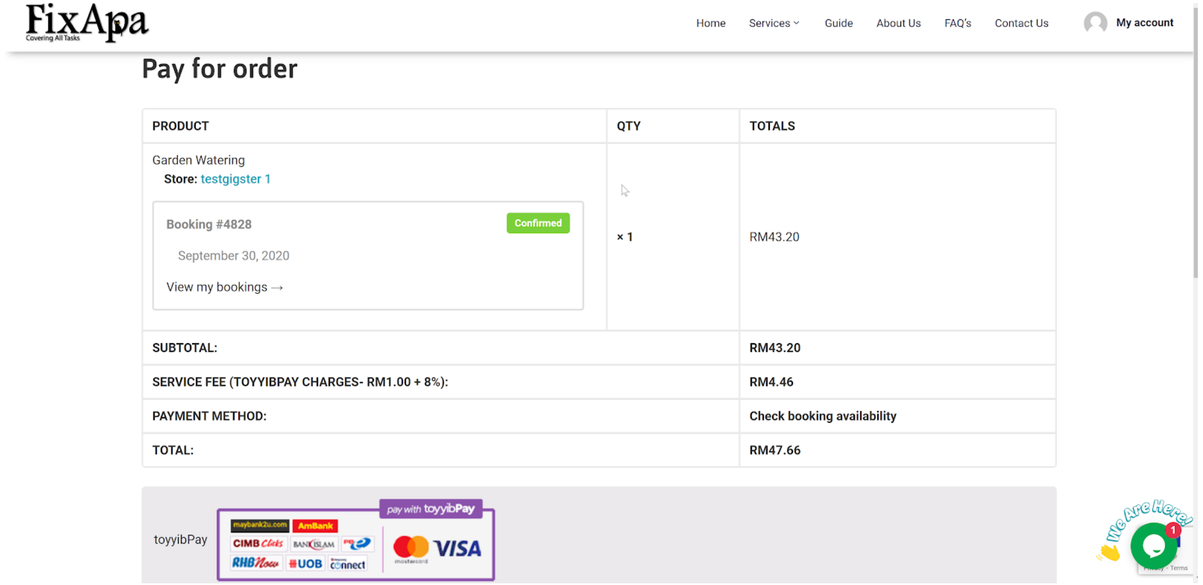


Orders view

CUSTOMER BOOKING CONFIRMATION FLOW

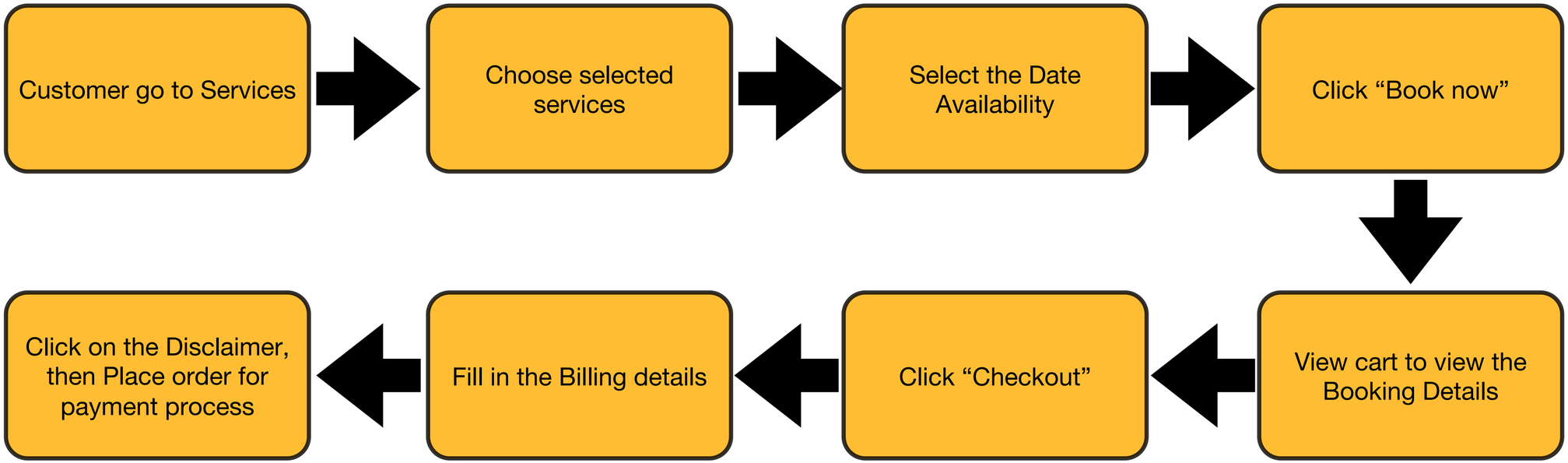


View "Order Details"

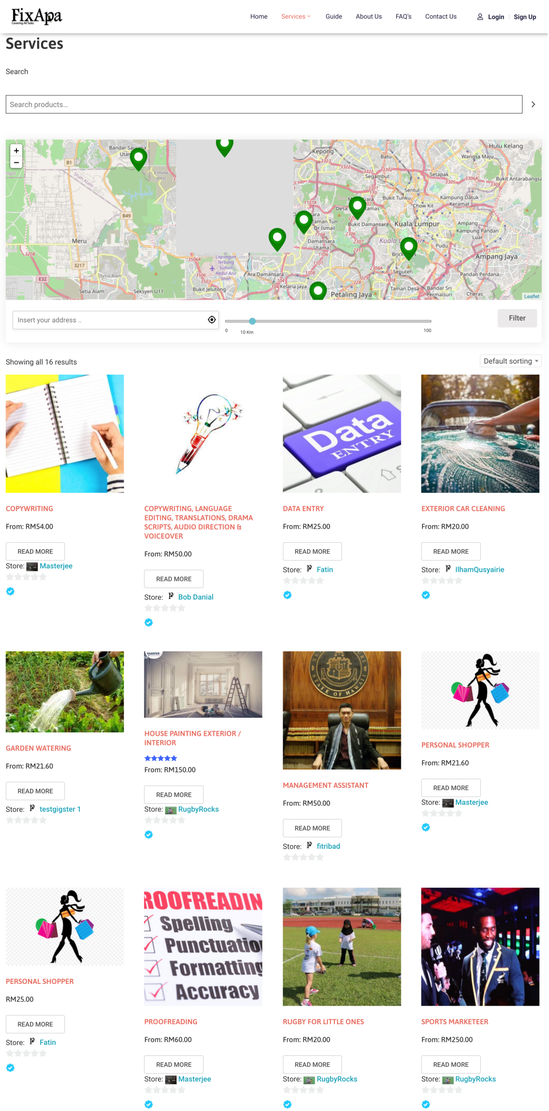


View "Pay for Order"

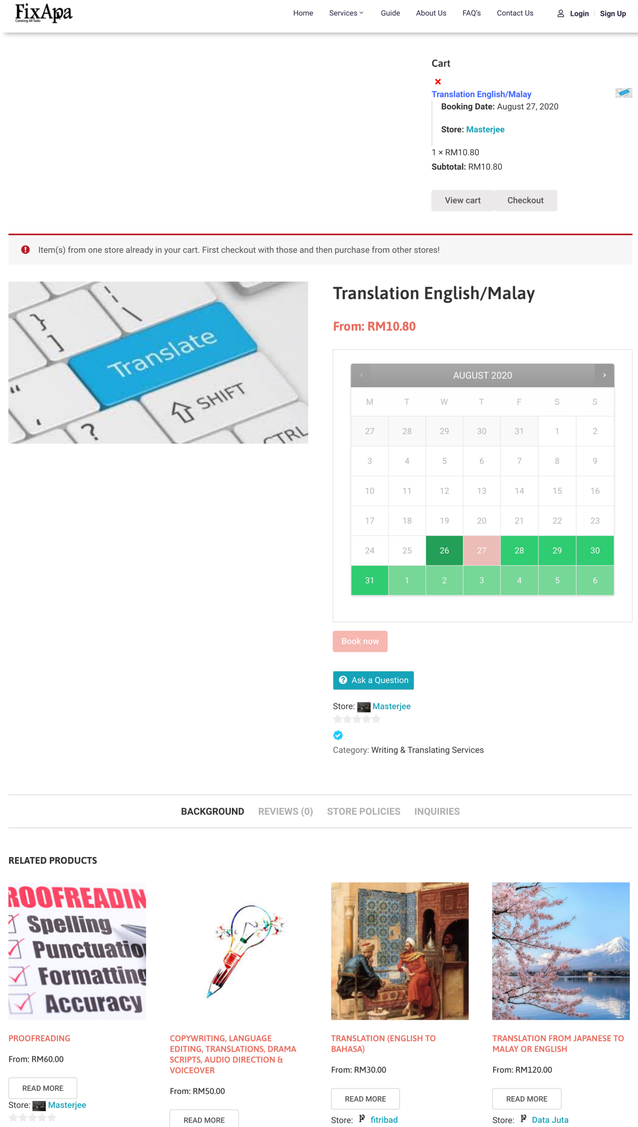
HOW TO MAKE ORDER?



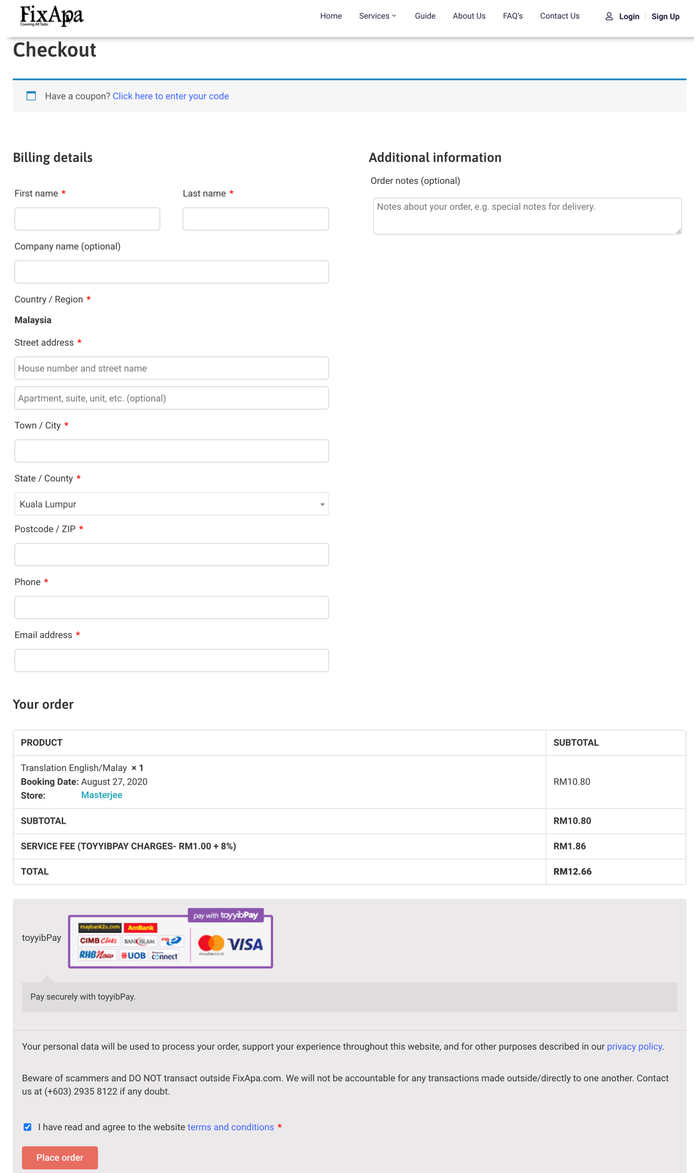
HOW TO MAKE ORDER?



View for "Services"Page



View to check "Date Availability"



View for "Checkout" to proceed with payment